## **Reset Auction Members Details**

Last Modified on 19/08/2016 2:22 pm AEST

The system automatically generates their username and password which are a random sequence of letters and numbers. You can edit these details for them via the following steps:

Find out the club auction site they are wanting to bid on and log into the club console:

Auction > Members > Search for the member based on their first or surname > Edit > Username/Password:

	Access		
Ş	Usemame: Password:	UUX3whUZ	
		HQMPkEzy	
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I recommend to change their details as well

Username: The customer username as one word, example: AnitaMarchionna Password: Password1

And advise them that once they are logged into their account, they can edit these details to something more memorable via Edit Account and scrolling down to the bottom.

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