Resending a Receipt

Last Modified on 07/04/2016 1:32 am ED1

If a buyer misplaces their receipt, administrators can resend their receipt to them from within the Paid Transactions listing.

Quick Steps: Go to AUCTIONDESQ / TRANSACTIONS / PAID / RECEIPT

Resend Receipt:

- 1. Within the Management Console, select **AUCTIONDESQ** from the top menu, then **TRANSACTIONS** from the left menu.
- 2. Click on the **PAID** tab at the top of the page.
- 3. Find the transaction you wish to complete, and click **RECEIPT** next to the transaction.
- 4. Click **SEND RECEIPT** to send the receipt.

Resending a Receipt allows administrators to reissue an email receipt to the buyer should they misplace the original receipt sent by the system.

| Next Steps: | Related Topics: |
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