Setting up Other Information Section

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Quick Steps: Go to Ticketdesq > Event Console > Other Information Sections > Add

Other Information Sections are the categories that Other Information questions sit within on the front end form. These are generally used to gain further information about the ticket purchaser, including how they found out about the event.

Adding a Question Section:

Within the Management Console, select Ticketdesq from the top menu, then Event
Console next to the required event.

2. Select Other Information Sections from the expanded left menu.

3. Click Add at the top of the page.

4. Give the Other Information Section a Title and an Order, as well as any Detail that may be required.

5. Once you have updated all the information for your Question Section, click Save.

When setting up Other Information Sections, ensure that each section has a different Order number. This will ensure that they display in the correct order on the front end form for entrants.

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